



SERVICE „STABLE FUEL PRICE GUARANTEE“ TERMS AND CONDITIONS

1. General Provisions

- 1.1. These terms and conditions of the “Stable Fuel Price Guarantee” service (hereinafter – the “Terms”) regulate the procedure for provision and application of the optional additional service “Stable Fuel Price Guarantee” (hereinafter – the “Service”).
- 1.2. “Stable Fuel Price Guarantee” is an optional additional service offered by the Tour Operator SIA Join Up Baltic (hereinafter – the “Tour Operator”) together with the package travel agreement (hereinafter – the “Agreement”).
- 1.3. The Service provides the Traveller with the possibility to protect the price of the confirmed travel reservation from a future increase in the package travel price, which may arise exclusively due to an increase in aviation fuel prices and the related fuel surcharge announced by the Tour Operator after the purchase of the Service.
- 1.4. The Service is voluntary and optional. The Traveller may choose it at their own discretion.
- 1.5. These Terms apply together with the general and special conditions of the Agreement and do not replace other provisions of the Agreement, unless expressly stated otherwise.
- 1.6. These Terms shall be considered an integral part of the Agreement.

2. Scope of the Service

- 2.1. By purchasing the Service, the Traveller acquires protection against a future fuel surcharge which may be announced by the Tour Operator for the respective travel programme after the purchase of the Service.
- 2.2. If, after the purchase of the Service, the Tour Operator announces a fuel surcharge for the respective travel programme, such fuel surcharge shall not apply to that specific travel reservation and to those Travellers for whom the Service was purchased.
- 2.3. The Service applies exclusively to:
 - 2.3.1. price increases related to aviation fuel prices;
 - 2.3.2. fuel surcharges officially announced by the Tour Operator after the purchase of the Service.
- 2.4. The Service applies only to organized travel packages.
- 2.5. The Service is valid for:
 - 2.5.1. travel reservations with arrival dates from July 1, 2026 until October 31, 2026;
 - 2.5.2. all travel destinations operated by the Tour Operator.

3. Purchase of the Service

- 3.1. The Service may be purchased:
 - 3.1.1. during the conclusion of the travel reservation; or
 - 3.1.2. after the conclusion of the travel reservation, if the Service is still offered at that time.
- 3.2. The Service can be purchased **from May 21, 2026 until May 31, 2026**.
- 3.3. The Service enters into force from the moment it is added to the travel reservation and fully paid for.
- 3.4. The price of the Service is **50 EUR per Traveller**.
- 3.5. The Service does not apply to infants under 2 years of age if a separate seat on the flight is not reserved for them.

4. Limitations and Exclusions

- 4.1. The Service applies only to fuel surcharges and does not provide protection against other changes in the organized package travel price possible under the Agreement or applicable legal acts.



4.2. The Service does not release the Traveller from the obligation to pay other price changes unrelated to the fuel surcharge.

5. Changes to the Travel Reservation and Validity of the Service

5.1. If, after purchasing the Service, the Traveller changes the travel destination, travel dates, hotel, flight, duration of the trip or other essential elements of the travel reservation, the original travel reservation may be considered terminated and a new travel reservation may be created in accordance with the Agreement conditions valid at that time. In such case, the Service shall not apply to the new travel reservation unless the Tour Operator expressly states otherwise.

5.2. The Service is non-transferable to another person.

6. Refund Conditions

6.1. The fee for the Service is non-refundable.

6.2. The fee for the Service is non-refundable, including but not limited to, if:

6.2.1. the fuel surcharge was not applied to the respective travel programme;

6.2.2. the Traveller cancels the trip;

6.2.3. the Agreement is terminated;

6.2.4. the travel reservation is changed and a new travel reservation is created;

6.2.5. the Traveller changes the travel dates, destination, hotel or flight on their own initiative.

6.3. The Service shall be considered fully provided from the moment of its purchase.

7. Final Provisions

7.1. The Tour Operator has the right, at its own discretion, to amend, suspend or terminate the offering of the Service for future travel reservations.

7.2. Any amendments to these Terms shall not affect Services that were purchased and confirmed before such amendments entered into force.

7.3. By purchasing the Service, the Traveller confirms that they have familiarised themselves with these Terms, understood them and agree to them.